North East Derbyshire Council

Cabinet

Council Plan 2023-2027 Performance Report - Update July to September 2025

27 November 2025

Report of Councillor N Barker, Leader of the Council and Portfolio Holder for Strategic Leadership & Finance

Classification:	This report is publ	ic		
Report By:	Kath Drury, Information and Improvement Manager			
Contact Officer:	As above			
PURPOSE / SUMM	IARY			
To report progress July to September 2		nderpinning the	: Council plan fo	or the period
RECOMMENDATION	ONS			
1. That progres	ss against the Coun	cil Plan 2023-2	027 objectives	be noted.
			Approve	ed by The Leader
IMPLICATIONS				
Finance and Risk: Details:	_ Yes□	No ⊠		
		On E	Behalf of the Se	ection 151 Officer
Legal (including D	ata Protection):	Yes□	l No⊠	
		On Beh	alf of the Solicit	tor to the Council
<u>Staffing</u> : Yes □ Details:	No ⊠			

On behalf of the Head of Paid Service

DECISION INFORMATION

Decision Information	
Is the decision a Key Decision?	No
A Key Decision is an executive decision which has a significant impact on two or more District wards or which results in income or expenditure to the Council above the following thresholds:	
NEDDC:	
Revenue - £125,000 □ Capital - £310,000 □	
☑ Please indicate which threshold applies	
Is the decision subject to Call-In?	N/A
(Only Key Decisions are subject to Call-In)	
District Wards Significantly Affected	None
Equality Impact Assessment (EIA) details:	
Stage 1 screening undertaken Completed EIA stage 1 to be appended if not required to do a stage 2	N/A - information only report
Stage 2 full assessment undertaken Completed EIA stage 2 needs to be appended to the report	No, not applicable
Consultation:	Yes
Leader / Deputy Leader □ Cabinet □ SMT ☒ Relevant Service Manager □ Members ☒ Public □ Other □	Details: SMT – 20/10//25 Scrutiny committees x 4 – November 2025

Links to Council Plan priorities:

- A great place that cares for the environment
- A great place to live well
- A great place to work
- A great place to access good public services

The report links to all Council Plan 2023-27 objectives and priorities.

REPORT DETAILS

1 Background

1.1 The attached appendix contains the performance updates by objective as of end of September 2025.

2. <u>Details of Proposal or Information</u>

2.1 The appendix details what has been achieved and progressed by objective, strategy, and tactic.

2.2 A Great Place to Live Well

- 2..2.1 The Council made significant progress in supporting community health and wellbeing, including the delivery of new physical activity programmes, targeted health interventions, and improvements to play areas and leisure facilities. Notable achievements include the completion and occupation of 39 new affordable homes, the launch of community safety initiatives to address antisocial behaviour, and the award of grants supporting mental health and social inclusion. The Council also advanced key infrastructure projects, such as the Shopfronts Improvement Scheme and public realm enhancements funded by the UK Shared Prosperity Fund, while maintaining high standards in environmental health and food safety. Promotion of the district as a leisure and tourism destination continued, with the Food and Drink Trail expanding to 44 businesses and achieving strong engagement across social media and events.
- 2.2.2 Regarding metrics, three measures have been flagged as red. The proactive community patrols target has not been made this quarter due to staffing pressures however it is good to note that the number of targeted proactive littering/dog fouling patrols target has been met this quarter. The empty homes target has been flagged due to target of six looking challenging at the half year point. As noted, these cases are complex and time-consuming. The community based activities target was not met during this quarter, primarily due to the absence of school-based provision over the summer break. This significantly affected delivery and attendance figures for the period. This seasonal pattern has been observed in previous Q2 reports and, while disappointing, it is not unexpected. An ambitious target has been set for leisure participation to reflect the opening of Clay Cross Active which is recording significant attendances however there are still concerns that the monitoring system is not collecting all visits and this is being progressed with the service provider.

2.3 A Great Place to Work

2.3.1 Notable progress includes the launch of a Digital Skills project to upskill residents, new apprenticeships with local colleges for Streetscene operatives, and successful funding for Lifeguard and Swimming Teacher training leading to new appointments. Business engagement remained high through regular network meetings, and the Shopfronts Improvement Scheme awarded 15 grants to revitalise local high streets. The Council's placement programme saw two students move into appointed roles, and preparations are underway for the

new food waste service, with recruitment of 16 additional staff in progress. Efforts to attract and support new businesses continued, with active promotion of Coney Green Business Centre and new business units at Baileys Square, Clay Cross, helping to create further opportunities for local enterprise and employment.

2.4 A Great Place to Access Good Public Services

- 2.4.1 The Council continued to strengthen public service delivery and partnership working, securing a new five-year lease for the Citizens Advice Bureau at Clay Cross Active and supporting a range of community initiatives, including grants for mental health and social inclusion projects. Progress was made on key infrastructure, such as enhancements to customer service facilities and the adoption of digital innovations like the FutureFox AI tool for planning consultation analysis and the launch of the 'Just Do More' leisure app. The Council maintained strong fiscal management, generating £233,550 in capital receipts from property sales.
- 2.4.2 All targeted metrics were met or exceeded, with the exception of formal complaints, where 94% were responded to within 15 working days against a target of 98%. Of the 50 formal complaints received, only three exceeded the timescale, and overall performance still represents a very high level of compliance.
- 2.4 Regarding the three metrics for trend monitoring, all are showing positive trends.

2.5 A Great Place that Cares for the Environment

2.5.1 The Council advanced its environmental agenda through a range of sustainability campaigns, including Plastic Free July and Organic September, and supported positive behaviours to reduce waste. Progress was made on decarbonisation projects, with new air source heat pumps operational at Eckington Active Leisure Centre and solar panels installed at Baileys Square, Clay Cross. The Warm Homes Local Grant scheme launched, and the Council continued to reduce its own emissions by approving temporary vehicle storage to cut travel distances and ordering electric pool cars. Community engagement remained strong, with litter picks, climate change grants, and successful prosecution for fly-tipping. Biodiversity initiatives included seasonal awareness campaigns and ongoing hedgerow planting under the Biodiversity Net Gain programme all contributing to a cleaner, greener, and more sustainable district.

3 Reasons for Recommendation

3.1 This is an information report to keep Cabinet informed of progress against the council plan objectives.

4 Alternative Options and Reasons for Rejection

4.1 Not applicable to this report as providing an overview of progress against the council plan objectives.

DOCUMENT INFORMATION

Appendix No	Title	
1	A summary of Council plan progress for the period July to September 2025	
Background Papers (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet you must provide copies of the background papers)		